Hitachi Academy Open Day 2024 FAQ

We have compiled the most frequently asked questions we receive each year into a "FAQ" for your convenience. Please refer to this FAQ when considering whether to sign up for the event or when going through the registration process.

■ The program for the day

Please visit the following site.

https://www.hitachi-ac.co.jp/en/openday/2024

■ The event overview

- Q1. When is the date and time of the event?
- A1. It's the following three days.

Event Day 1: Fri, November 8, 2024 Hitachi Project Management Forum 2024

Event Day 2: Thu, November 14, 2024

Event Day 3: Fri, November 15, 2024

Please refer to the program above for the start times of each session.

By signing up, you will be able to participate in the following programs:

- Participation in each program during the period (please join the sessions of your choice)
- On-demand streaming (please refer to Q7 for details)
- *Please note that we do not accept registrations for only one of these options.
- O2. What is the venue for the event?
- A2. This event will be conducted online.
- Q3. What does 'online' refer to in terms of the means of participation?
- A3. We will deliver audio, video footage (from the speaker's camera), and the speaker's computer screen (presentation materials) over the network. Please have a PC with internet connectivity and a web browser ready.
- Q4. What is the Course fee?
- A4. It is Free.
- Q5. Is there a cancellation fee?
- A5. Since it's free, there is no cancellation fee. Cancellation is not required. Please feel free to watch the on-demand streaming (recording of the session content) to be distributed at a later date. Please be aware that if you cancel, you won't receive information about the on-demand streaming.
- Q6. When will we receive the viewing URL for Open Day on the day of the event?
- A6. For those who complete registration during the application period, we will send a URL with connection details for the event in early November.
- Q7. If there are sessions I can't attend, can I view them at a later date?
- A7. We plan to make on-demand streaming available for each session by recording them on video, so you can watch them later. Please note that this is not a real-time video streaming service. We will inform you separately once the on-demand streaming is ready.

■ Registration

- Q8. Please provide the registration period.
- A8. The application period is from "Thu, September 5, 2024" to "Thursday, October 31, 2024, at 11:59 PM (JST)".
- Q9. Please explain the registration process.
- A9. For those who use Hitachi University, please register using Hitachi University.

 After confirming the following notes, please proceed with the registration process following steps 1 to 5.
 - We do not have an approval workflow to your superior at Hitachi University.Please register after obtaining prior approval from your supervisor, if necessary.
 - ① Please log in to Hitachi University. (Workday hitachi (myworkday.com))
 - ② Type keywords in global search bar. Enter 'LRN:Open day 2024' into the global search bar and perform a search.
 - ③ Click on 'Hitachi Academy Open Day 2024 80046 rev00 HIAC' displayed on the search results page.
 - 4 Click the 'Select Offering' button, choose the displayed course offer, and click the 'OK' button.
 - ⑤ When you are on the 'Review' screen, click the 'Submit' button as the final step.

If your organization does not use Hitachi University, please register using the link below. https://forms.office.com/r/YhLLQuZN9j

- Q10. How many seats are available for Hitachi Academy Open Day 2024?
- A10. It's 30,000 seats.
- Q11. Is there a maximum capacity for each session?
- A11. We do not have a maximum capacity for each session.

[Notes]

We kindly ask all users of Hitachi University to make sure to register directly through "Hitachi University."

(Please note that MS Forms is intended for those who are not using Hitachi University.) Even if you register through MS Forms, we will provide information about the event at a later date. However, please be aware that your participation history will not be registered in Hitachi University.

■ Modifications to registration

- Q12. Is it possible to change the participants?
- A12. Please have the registered individual cancel their registration, and then the new participant who wishes to replace them should register.
 - Even if you are unable to attend on the day of the event, you will be able to watch the on-demand streaming available later. Please consider using this option as well.
 - Please be aware that if you cancel, you won't receive information about the on-demand streaming.

■ Regarding events in general

- Q13. Is it possible to attend using a personal PC or mobile phone?
- A13. Please follow your company's regulations and policies.

 Furthermore, please check the link below for "Recommended viewing environment" in advance.

https://www.hitachi-ac.co.jp/en/openday/2024/guide.html

- Q14. Are there any location restrictions for connecting to attend the sessions? Is it possible to attend from home?
- A14. There are no location restrictions as long as you have a stable network connection. Connecting from home is also possible.
- Q15. Will the sessions be conducted in Japanese?
- A15. Some sessions will be conducted in English. All other sessions will be conducted in Japanese with English interpretation available.
- Q16. What is the duration of the virtual exhibition?
- A16. The virtual exhibition is open for entry at any time during the period from Friday, November 8 13:00 to Friday, November 15 17:20 (JST).

■ Disclaimer

- We make our best possible efforts to provide you, however, Hitachi Academy does not liable for any troubles (Audio and video delays, disruptions, or disconnections) caused by network or application issues.
- You could see VOD (Video On Demand) after the event, if you missed the live. The detail will be informed you later.

■ Others

- Please use a device lent by the company since there will be possible to handle the internal information.
- Taking pictures, recording audio and video, and secondary use of materials are prohibited in the event.
 - Also please don't post this matter on the website or SNS.
- The URLs for the event are exclusive to those who register. Please refrain from sharing them.

[Regarding the viewing URL (connection details)]

For those who complete registration during the application period, we will send a URL with connection details for the event in early November.

If you still have unresolved questions, please contact the following for further assistance.

For inquiries:

Hitachi Academy Open Day 2024

[E-Mail] hiac.hgr-kensyu.wg@hitachi.com

*Please include 'Open Day' in the subject line of your email.