[Hitachi Academy Open Day 2025]FAQ

This FAQ summarizes common questions we receive each year. Please use it to help with your registration and other procedures.

■ Event Overview

Q1. What is a live streaming event?

A1. Audio, video (speaker's camera), and the speaker's PC screen (presentation materials) are streamed over the network.

You can participate using a PC and browser connected to the internet.

Q2. What is the participation fee?

A2. Free of charge.

Q3. Is there a cancellation fee?

A3. No cancellation fee since participation is free.

If you cannot attend on the day, you can watch a recorded video of the event later.

Q4. When will I receive the URL for the live streaming event?

A4. The URL will be sent to your registered email address 1–2 business days before the event.

*For those who registered via Hitachi University, the email address is the one registered in HiNext. You cannot specify an email address other than your own.

Q5. Can I watch events I missed later?

A5. Recorded videos of each event will be available for later viewing via LinkedIn Learning or Vimeo. Please note that this is not a real-time streaming service.

Once the on-demand videos are ready, they will be published on this webpage.

■ Registration for On-site Events and Live Streaming Events

Q6. Please tell me the registration period.

A6. Please check the registration period on Hitachi University.

If the number of applicants exceeds the capacity, registration may close even during the registration period. We recommend registering as early as possible.

Q7. Please explain the registration procedure.

A7. <For Hitachi University Users>

If you are using Hitachi University, please be sure to register via Hitachi University Please review the important notes and follow steps ① to ⑥ below:

- *There is no formal approval flow required from your manager on Hitachi University; however, please obtain your manager's permission in advance before registering.
- ① Access Hitachi University (Workday hitachi (myworkday.com))
- ② Log in using the authentication platform or with your ID and password

- ③ In global search, select "Learning" as the search scope and enter "Open Day 2025" to search
- ④ On the search results screen, click the desired course name
- ⑤ Click "Select Offering" choose the course offer, and click "OK"
- 6 On the review screen, click the "Submit" button

<For those who are unable to access Hitachi University>

You can register via Forms on the Openday webpage.

- *Please note that the registration URL differs depending on the event.
- *For details, please refer to the webpage below: https://www.hitachi-ac.co.jp/en/openday/

Q8. I am not sure whether my company is eligible to participate in this event.

A8. If your company has access to Hitachi University, you should be able to register. Please refer to Q7 above for details on how to apply.

If you are still unsure about your company's eligibility or registration status, feel free to contact the Hitachi Academy Open Day Inquiry Desk for confirmation.

Hitachi Academy Open Day Inquiry Desk

E-mail: hiac.hgr-kensyu.wg@hitachi.com

- *Please include "[Openday]" in the email subject line.
- *Please describe your inquiry in as much detail as possible.

Q9. Is there a capacity limit for Hitachi Academy Open Day 2025?

A9. The capacity varies by event. Please check on Hitachi University.

If Hitachi University is not accessible, please refer to the Openday webpage below: https://www.hitachi-ac.co.jp/en/openday/

Q10. Can I register on behalf of my manager?

A10. You cannot register on behalf of someone else. Please complete your own registration.

Q11. Can I make a group registration (e.g. group registration by the department in charge of education)?

A11. Group registration is not accepted. Each participant must register individually.

Q12. Can I participate even if I am seconded outside the Hitachi Group?

A12. Participation is possible. However, you cannot access from your secondment environment. Please register via Hitachi University using a PC provided by Hitachi.

Q13. Can I participate even if I am seconded overseas?

A13. Participation from overseas is also possible. However, please note that there are also events in Japan where you can participate locally. Please check how to hold the event.

Q14. How can I cancel my registration?

A14. There is no need to cancel even if you cannot attend on the day. A recorded video will be available to watch later, so please be sure to check it out.

■ Changing Registration Details for On-site Events and Live Streaming Events

Q15. Can I change the participant?

A15. You cannot change the participant. Please cancel the registration for the original participant, and have the new participant register separately.

*Even if you are unable to attend on the day, you can view the recorded video distributed later. Please consider using this option.

■ General Information about the Event

Q16. Will each event be conducted in Japanese?

A16. It depends on the event. Please refer to the individual event pages for details.

Q17. For live streaming events, are there any restrictions on the connection location? Is it possible to participate from home?

A17. There are no location restrictions as long as your network is stable. You can join from home.

Q18. Regarding video viewing, can I watch even if I am seconded outside the Hitachi Group?

A18. Yes, you can watch the videos. However, you cannot access them from your secondment environment. Please use a PC provided by Hitachi.

Q19. Are subtitles available?

A19. For live streaming events, we plan to offer a system where viewers can select the language such as Japanese or English.

Videos will be distributed via LinkedIn Learning and Vimeo.

- LinkedIn Learning: Japanese speakers will have English subtitles, and English speakers will have Japanese subtitles.
- Vimeo: You will be able to select either Japanese or English.

■ Other Information

- As business information related to the Hitachi Group may be handled, please connect using a company-provided PC or smart device.
- Recording, audio recording, photography of this event, secondary use of materials, and posting content on social media are strictly prohibited.
- Please refrain from forwarding the participation URL.

(About the Live Streaming Viewing URL)

The connection URL for live streaming events will be emailed to registered participants 1–2 business days before the event.

If you have any unresolved questions, please contact the following office:

Hitachi Academy Open Day Inquiry Desk

E-mail: hiac.hgr-kensyu.wg@hitachi.com

*Please include "[Openday]" in the email subject line.

*Please describe your inquiry in as much detail as possible.

^{*}Please note that the above may change.